IN THE UNITED STATES DISTRICT COURT IN AND FOR THE DISTRICT OF DELAWARE

| JOHN ROBERTSON, PLAINTIFF, |) |
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| v | CIV. NO. 06-19 RAJ FILED |
| CORRECTIONAL MEDICAL SYSTEMS ("CMS"), DEFENDANT | APR 2 8 2006 |
| AMENDMENT | TTO COMPLAINT DISTRICT OF DELAWARE &G |

NOW COMES THE PLAINTIFF, John Robertson, pro se, who moves this Court with his Amendment to Complaint, pursuant to the applicable Federal Rule governing the same. In order to articulate his cause of action, the plaintiff offers the following:

- 1. The plaintiff's need for treatment was obvious on December 14, 2005 when he appeared to the Correctional Medical Systems ("CMS") medical department in Howard R. Young Correctional Institution (hereinafter "H.R.Y C.L.") complaining about the accident that occurred ². There was a huge lump on the top of the plaintiff's head, which was the result of the contact between the metal beam and his head.
- While under CMS's initial care, the plaintiff complained of lightheadedness and being mentally inert. After a cursory examination, and no treatment for his complaints, the plaintiff was summarity denied effective medical service. Even amidst possible serious head trauma, CMS did not even order remedial testing of the plaintiff. Instead, they released him back to general prison population.
- 3 The plaintiff asserts that the State is obligated to provide adequate medical care for him while he's incarcerated. After seeing a CMS Doctor on December 20, 2005, and being

¹ Plauntiff is uncertain as to the full trade name of the defendant, but understands that the common trade name is "CMS." As such, he will refer to the defendant as "CMS."

- 14. On January 23, 2006, the plaintiff was saw by a Doctor. The Doctor prescribed more Ibuprofen and Ranitidine (acid reflux and ulcer medication).
- After becoming aware that the medication was not working at all, the plaintiff submitted a few more Sick Call Slips. On February 16, 2006, he was escorted to CMS Unfortunately, the Doctor wasn't due in to the facility that day, which mullified the visit.
- On February 18, 2006, a different CMS Doctor saw the plaintiff. This particular physician stated that the plaintiff's pain, migraine headaches, and numbriess in his limbs were due to "muscle spasms." He prescribed 500 mg Robaxin and 600 mg Ibuprofen.
- 17 After a few days, the plaintiff had to submit another Sick Call Slip because the meds were not working.
- 18. In the worst cases, such failures (as above) to treat injuries may actually produce physical terture or a lingering death. In less serious cases, denial of medical care may result in pain and suffering, which serves no penological purpose.
- 19. Plaintiff wasn't seen by CMS again until March 8, 2006. At that point, the Doctor refused to change or renew the prescription.
- The plaintiff had a few Ibuprofen left over, until the morning Security Team took the last of it on March 12, 2006. Deliberate indifference is shown when prison guards intentionally interfere with prescribed treatment; and when access to medical care is intentionally denied or delayed.
- Still suffering, the plaintiff submitted more requests for medical treatment. On March 30, 2006, yet another different CMS Doctor saw the plaintiff. That particular Doctor prescribed 1000 mg Robaxin and 800 mg Ibuprofen an increase in the previous dosages, which were already proven not to work.

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- On April 3, 2006, the plaintiff was seen again by the same Doctor. He informed 22 the Doctor that he'd yet to receive the aforesaid medications, even though they were proven ineffective in the past. Ultimately, the plaintiff was still in need of something to aid his deteriorating health.
- 23 Still in pain, the plaintiff submitted another request, and was seen by the regular staff doctor on April 7, 2006. The Doctor stated that she would not change the prescription even though it was ineffective - and that no other medication was available.
- 24 The plaintiff also saw the normal CMS Staff Doctor and 2 other Doctors on various dates since December 14, 2005. A total of eight times to be exact. Not to mention, the many requests submitted by the plaintiff pleading for proper treatment, along with the medical grievances, were all ignored
- 25 Prison officials and medical authorizies had knowledge of the plaintiff's need for medical treatment and care. It was, and remains, very evident. Medical officials of CMS refused to conduct tests that would determine the origin of the plaintiff's problems. Again, he was not given any sort of x-ray or other thorough examination until April 11, 2006 - almost 5 months after the fact. The plaintiff's medical needs need not be considered life threatening in order to be considered of a serious nature. As such, CMS's refusal to properly treat the plaintiff constitutes a manifest and malicious deliberate indifference under the Eighth Amendment.
- 26 In closing, the plaintiff asserts that CMS is liable for malpractice through misdiagnosis, mistreatment, and deliberate indifference; and should be liable for damages incurred (both punitive and compensatory)

67//10 14 179£ 3% Respectfully Submitted,

JOHN ROBERSTON
PRO SE'
HOWARD R. YOUNG
P.O. BOX 9561
WILMINGTON, DE 19809

Dated._____

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| CHAPTED MANUAL | 36 | |
| CHAPTER: 4 DECISION-MAKING | SUBJECT: INMATE CO- | |
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| I. AUTHORITY: DOC Policy A | | - |

AUTHORITY: DOC Policy 4.4

II. PURPOSE:

To establish an Inmate Grievance Procedure designed to reduce tension in correctional facilities and to effectively resolve the vast majority of cases within our system. inmate will be provided a timely, effective means of having issues brought to the attention of those who can offer administrative remedies before court petitions can be filed. Immates are encouraged to seek their counselors: advice on how to best pursue a response to concerns before prematurely filing a grievance under the guidelines that

TII. APPLICABILITY:

All BOP employees, volunteers, persons or organizations conducting business with the BOP; all inmates under BOP custody or supervision.

IV. DEFINITIONS:

- Bureau Grievance Officer (BGO): A BOP employee who Α. reviews and mediates appeal of the Warden's/Warden's Designee decision.
- Emergency Grievance: An issue that concerns matters Ħ. which under regular time limits would subject the inmate to a substantial risk of personal, physical or psychological harm.
- C. Grievance: A written complaint concerning the substance or application of a policy or practice; any action toward an inmate by staff or other inmates; any condition or incident within the institution that

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| Γ. | Inmate Grievance of | ~ |

- D. Inmate Grievance Chair (IGC): An institutional employee designated to handle inmate grievances.
- E. Inmate Grievance Procedure (IGP): The formal process
 provided to inmates to resolve disputes.
- F. Outside Reviewer: An individual not associated with DOC who hears inmate grievance appeals referred by the BGO and Bureau Chief of Prisons.
- H. Resident Grievance Committee (RGC): A committee comprised of institutional staff and immates that hears Warden/Warden's Designee.

 I. Reprise:
- Reprisal: Any action or threat of action against inmates or starf based solely on their participation or use of the IGP
- J. Medical Grievance Committee (MGC): An institution's specific medical review authority comprised of a minimum of three medical services contractual staff from the following list:

Health Services Administrator
Director of Nursing
Charge Nurse
Chief Medical Officer
Medical Records Clerk
Nental Health Counselor
Chief Dental Officer
Dental Assistant

V. PROCEDURE:

- Copies of the IGP shall be available in each institutional housing unit, in each library, in each counselor's office, and in each IGC office.
 All imposes
- All inmates, regardless of physical condition/security status/administrative status, shall be entitled to use the IGP. Inmate complaints regarding policies and conditions must be within DOC jurisdiction. This occurring within the institution that affect them personally. NOTE: Policies that have their own formal appeal mechanisms are not grievable through the IGP. Concerning Disciplinary, Classification, and Parole

| STATE OF DELAWARE PROCEDURE NUMBER: PAGE: SUBJECT: INMATE GRIEVANCE PROCEDURE 3 OF 7 |
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Board decisions.

- 3. The IGP shall afford the grievant a meaningful remedy. Relief may include an agreement by the Warden/Warden's Designee to remedy an objectionable condition within a reasonable, specified time period; change in institutional policy or practice; or restitution.
- 4. The IGP prohibits reprisals against staff or inmates for their use or participation in the process. If either participant experiences adverse reactions, they may appeal directly to the Warden/Warden's Designee. The Warden/Warden's Designee shall offer a written response within 10 calendar days upon receipt of the chief of Prisons for final disposition.
- So Staff or inmate named as a party to the grievance shall participate in any capacity in the resolution decision. This instruction includes contact for purposes of information gathering not merely decision making. Grievances filed against the IGC or appealing authority shall be referred to the next higher
- 6. All grievances shall be kept separate from the inmate's master file. Neither staff or inmates shall have access to these records except to the extent necessary compliance.

 7. The maximum.
- 7. The maximum period between initial grievance receipt and final appeal response shall not exceed 100 calendar days. If a full RGC cannot be convened as scheduled, another hearing shall be rescheduled within 7 calendar days.
- Inmates are prohibited from submitting more than one
 If more all
- 9. If more than one immate tiles a grievance on the same incident, the IGC will consolidate the staff grievance. All individuals involved will be notified by the IGC.

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- 10. The IGC shall provide a copy of the response to each IGP step to the grievant within 7 calendar days of IGC receipt.
- The RGC shall be comprised of two immates who are elected by a majority vote from their own housing unit and two staff designated by the Warden/Warden's Designee. Designated staff should include custody and treatment staff, as well as, those who have frequent contact with the grievant's housing unit. Each RGC member has one vote; the IGC shall only vote to break a
- 12. Inmate RGC members and two inmate alternates shall serve for a term of six months. Staff RGC members serve at the discretion of the Warden/Warden's Designee. One staff member shall be from Treatment and one from Security.
- 13. The RGC shall deliberate on its findings and forward its recommendation to the Warden/Warden's Designee.
- All investigative work must be completed and documented prior to the RGC hearing.
- 15. Inmates are allowed to retract a grievance at any time during the process by written notice to the IGC.
- 16. The IGC shall submit a monthly IGP status report to the BGO and the Nureau Chief of Prisons.
- 17. The BGO and the Bureau Chief of Prisons share responsibility for IGP revisions/amendments. Distribution to all points of inquiry listed in #01 above shall be the responsibility of the Warden/Warden's Designee.
- 18. Remedies which are dependent on departments or agencies outside of the DOC may require more time for coordination of implementation steps. The IGC shall notify the grievant of the implementation plan and schedule upon receipt of written notification of concurrence by the outside entity.
- 19. The specific duties of the IGC and BGO are listed in the "Inmate Grievance Procedure Training Manual". Analysis of their performance is the sole responsibility of their immediate supervisors

| STATE OF DELAWARE PROCEDURE NUMBER: PAGE: BURRAU OF PRISONS 4.4 PAGE: SUBJECT: INMATE GRIEVANCE PROCEDURE 5 OF 7 |
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IGP RESOLUTION LEVELS

Level I (Informal Resolution):

The IGP process begins when an inmate files Form #584. grievant must complete this form within 7 calendar days following the incident and forward to the IGC. The IGC shall forward the grievance to the inmates' housing unit supervisors within two days of their receipt. Housing unit supervisors shall investigate, document all findings on Form #175, attempt resolution and report results to the IGC within 3 calendar days of their receipt of the grievance. Resolution ends the IGP. process; the IGC closes the file and monitors issues of compliance. Unresolved grievances are referred to Level II

Level II (RGC Recommendation/Warden's Decision):

The RGC will convene within 30 calendar days of IGC receipt of the grievance to examine the issue and documented investigative data from Form #175, hear testimony, and make a recommendation. The Grievant will be offered the opportunity to participate in the RGC hearing through examination of all information presented and discussion with all participants. The RGC shall ask any question it feels relevant to the issue. If the RGC determines that further investigation is required it may grant an additional five days, by majority RGC member vote and grievant consent, to complete its work. All RGC work is to be documented and forwarded to the IGC on Form #584 RGC Recommendation. forwards the RGC recommendation to the Marden/Warden's Designee. The Warden/Warden's Designee responds on Form #584 within 10 calendar days and forwards that response to the IGC for If the Warden/Warden's Designee and grievant concur with the RGC recommendation the grievance is deemed resolved; the IGC closes the file and monitors issues of compliance. If there is no concurrence, the case is referred to

Level III (The Final Decision):

The BGO will review the grievance file upon receipt. Concurrence with the Warden/Warden's Designee decision and signature by the BGO and Bureau Chief of Prisons ends the IGP process; the IGC closes the file and monitors issues of compliance. discretion, mediation between grievant and the Warden/Warden's Designee may be attempted or Outside Review recommended. At the BGO's shall recommend Outside Review in only those instances where interpretation of law or expansion of policy are necessary. Bureau Chief of Prisons may accept or reject the 8GO's written

| BUREAU OF DELAWARE PROCESSION |
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| SUBJECT: INMATE GRIEVANCE PROCEDURE 5 |

recommendation. Decisions by the Bureau Chief of Prisons a final and not open to grievant interpretation. The BuYeau (of Prisons will return his final decision and the grievance 1 to the IGC for closure and monitoring for issues of compliance

Emergency Grievance:

lesues that concern substantial risk of personal, physical or psychological immate injury shall be addressed immediately by t Warden/Warden's Designee. A copy of the gricvance shall be set to the IGC upon receipt by the Warden/Warden's Designee. And the Warden/Warden's Designee shall respond within one calendar day. Grievant appeals of the Warden/Warden's Designee decision will } decided by the Bureau Chief of Prisons within one calendar day upon receipt of the emergency appeal. NOTE: If the Warden/Warden's Designee should determine that the grievance doe not meet the emergency criteria, the grievance shall be returned to the immate for processing through the normal IGP process Medical Grievance:

All medical grievances must be submitted to the Inmate Grievance Chairperson (IGC) at the respective institution on Form #585. If, by chance, an immate sends a grievance directly to the medical services contractual staff, they are to forward it first to the IGC who will log it in the institution's grievance log and then return it to the medical services contractual staff for

The appropriate medical staff will review the grievance and denote actions taken on the Medical Log Form #506

The medical services contractual staff will attempt an informal resolution with the inmate, upon discussion over the treatment defined on the Medical Log Form. If the Medical Grievance is resolved the inmate acknowledges this by his signature on Porm #585 Informal Resolution. This signed form is forwarded to the IGC who will close out the case.

Failure to resolve the grievance informally, results in a Medical Grievance Committee hearing which will not include any medical services contractual staff previously involved in the informal resolution process. The IGC and the immate must be present at this hearing.

Resolution closes the case; failure to resolve the case results in the inmare completing the MGC Appeal Statement section of Form #S85. Upon receipt, the IGC forwards the File to the Aureau

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| BUREAU OF PRISONS | PROCEDURE NUMBER: PAGE: |
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Grievance Officer (BGO). The BGO recommends a course of action to the Bureau Chief of Prisons, who renders a final decision.

Universal Grievance:

Issues that concern the entire system and not just one inmate, a group of inmates, or one institution shall be presented by the BGO to the Bureau Chiet of Prisons.

Institutional Transfer:

When possible, transfers shall be delayed for any inmate who has filed a grievance and been notified of an RGC hearing date until the hearing has concluded. If circumstance requires immediate transfer, the MGC at the institution where the grievant filed will proceed in the grievant's absence utilizing the normal IGP process steps through Level II. The Warden/Warden's Designee decision will be forwarded to the IGC at the grievant's new location for review. If the grievant appeals to Level III, the IGC at the grievant's new location shall forward the file to the against the sending institution after an inmate's transfer, but inside the standard seven day window following an incident, shall be forwarded by the IGC at the new location to the IGC at the original location for processing.

Appeals:

Grievant appeals must be signed, dated and state the specific reasons on Form #584 Grievance Appeal. This form must be given to the IGC who is responsible for tracking the status of each grievance. The IGC will forward the appeal and grievance file to the BGO. Grievants shall have 3 calendar days upon receipt of their copy of the Warden/Warden's Designee decision to appeal, as well as, to include any additional information for review at the next level. NOTE: The Bureau Chief of Prisons decisions are final and not appealable.

Attachments

IN THE UNITED STATES DISTRICT COURT HOV 0 8 2000

William E. O'Neil,)

Plaintiff,)

V. | C.A. No. 99-849-SLR

Rick Kearney, Jean Snyder,)

Dr. Weiss, Karen Clark, | |

Detendants. |

MEMORANDUM ORDER

1. INTRODUCTION

William E. O'Neil ("plainti(i") is a Delaware prison Immate incorcerated at Sussex Correctional Institution ("SCI") in Gaorgetown, Delaware. The defeadants are the prison warden and Unree employees of Prison Health Services (collectively "defendants"). Plaintiff filed this action under 42 U.S.C. § 1983, asserting that defendants violated his Eighth Amendment right to be free from cruei and unusual punishment for the defendants' failure to protect the plaintiff from an attack by another inmate. Claintiff seeks compensatory and punitive damages. Procedurally, the court as faced with motions to dismiss from defendants.

II. FACTS

The basis for plaintiff's complaint is the placement of a violent inmate into his infirmary room on November 8, 1997. Plaintiff was in the SCI infirmary, confined to a wheelchair, for

problems with his feet and legs. Plaintiff's complaint States that at 4:00 P.M. another immate, Michael Haff, was brought into the room with plaintiff. Apparently, Hall had assaulted another immate and was transferred to the infirmary for observation. Flaintiff alleges that Hall has had similar problems in the past as a result of his failure to take medication. The complaint maintains that defendent Karen Clark, a psychologist in the ward, was aware of Hall's problems and directed Hall to be placed in the room with plaintiff anyway. Elaintiff further maintains that Dr. Weiss, the mental health supervisor, had been treating Hall and ordered him to be observed prior to these assaults. At approximately 3:00 A.M., plaintiff was awakened by Kicking and beating from Bail. As a result, plaintiff required ten stitches.

Plaintiff contends that defendents violated his Righth
Amendment rights by acting with reckless disregard for his salety
when they placed a violent inmate in his room,

Defendants move to dismiss the complaint for plaintiff's failure to exhaust administrative remedies as required by 42 U.S.C. § 1997e(a).

Defendants also argue that plaintiff has failed to allege facts which would state a claim for a violation of the Eighth Amendment and that plaintiff's claim is barred by the applicable statute of limitations. However, because the case is being dismissed for plaintiff's failure to exhaust administrative remedies, no discussion of the merits of plaintiff's claim is warranted.

III EXHAUSTION OF ADMINISTRATIVE REMEDIES

The Prison Litigation Reform Act (PLRA), 42 U.S.C. § 1997e(a), provides that

Injo action shall be brought with respect to prison conditions under section 1963 of this title, or any other Federal law, by a prisoner confined in any jail, prison, or other correctional facility until such administrative remedies as available are exhausted.

(amended by Pob. N. 184-134, Title I, \$ 101(a). 110 Stat. 1321-71 (1996)). 18 U.S.C. \$ 2636(g) defines "prison conditions" as "...the effects of actions by government officials on the lives of persons confined in prison..." Actions under this clause relate to "the environment in which prisoners live, the physical conditions of that environment, and the nature of the services provided therein." Booth v. Churner, C.O., 206 F.3d 209, 291 (3rd. Cir. 2000).

Taking all allegations in plaintiff's complaint as true, the defendants' actions fit under the purview of the statute. The placement of a violent prisoner in plaintiff's room is certainly an action that affected the environment in which he lived. Because the action complained of is a "prison condition," plaintiff is required to exhaust administrative remedies, if any exist, before filing a complaint in federal court.

In the complaint, plaintiff acknowledges that a prisoner grievance procedure exists but did not file a grievance because

"grievance for prisoner and institution matters." (D.1."2) In Booth, the court held that prisoners must exhaust administrative remedies available to them prior to filing a § 1983 action, whether or not the remedies provide the immate-plaintiff with the relief desired. 206 F.3d at 291 (citing Nyhnis v. Beno, 204 F.3d 55, 78 (3cd. Cir. 2000)). By applying § 1997e(a) without exception, the policies underlying the exhaustion requirements are promoted, that is, the agency involved is given the opportunity to discover and correct its own mistakes and also conserve judicial resources. Nyhuis, 204 F.3d at 15.

V. CONCLUSION

Therefore, at Wilmington this (* day of November, 2000,

IT IS ORDERED that the motions to dismiss filed on behalf of defendants Rick Kearney, Jean Smyder, Dr. Weiss, and Kasen Clark are granted.

Unifed States District Judge

Presumably this statement evidences that plaintiff thought the grievance process was only for prisoner and institution matters.

Page 20 of 21

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FRANK WHALEN, JR., Plaintiff, v. CORRECTIONAL MEDICAL SERVICES, DR. KEITH IVENS AND MELODY A. THORPE, Defendants.

Civil Action No. 82-246 JJF

UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE

2003 U.S. Dist J.EXIS 21334

November 29, 2963, Decided

SUBSEQUENT HISTORY: Complaint dismissed at Whaten v. Ivens, 2004 U.S. Dist. LEXIS 9532 (D. Del., May 11, 2004)

PRIOR HISTORY: Whalen v. Corr. Med. Serv., 2003 U.S. Dist. LEXIS 14562 (D. Del., Aug. 18, 2003)

DISPOSITION: [*1] Motion to dismiss complaint granted,

COUNSEL: Frank Whalen, Jr., Pro se Plaintiff.

Kevin J. Conacts, Esquire of MARSHALL, DENNEHEY, WARNER, COLEMAN AND GOGGIN, Wilmington, Delaware. Automocy for Defendant, Molody A. Thorpe.

JUDGES: JOSEPH J. FARNAN, JR., UNITED STATES DISTRICT JUDGE.

OPINIONBY: JOSEPHU, FARNAN, JR.

OPINION:

MEMORANDUM OPINION

Wilmington, Delaware

Farnan, District Judge.

Presently before the Court is the Motion Of Defendant, Melody A. Thorpe, To Dismiss Plaintiff's Complaint (D.I. 35.) For the following reasons, the Court will grant Defendant's Motion.

BACKGROUND

Plaintiff is an inmate alleging that various acts by Correctional Medical Services and its employees amounted to a deliberate indifference to his medical needs, and therefore, violated his Eighth Amendment rights. Plaintiff affeges that during his incarceration Defendant administered to him an excessive amount of the drug Nubain, leading to his "near death and paralysis," (D.I. 2.) Defendant is a nurse practitioner who was employed by Correctional Medical Services at the time Plaintiff was treated, By her Motion (D.I. 35), Defendant moves [*2] to dismiss Plaintiff's Complaint.

STANDARD OF REVIEW

When reviewing a motion to dismiss pursuant to Rule 12(b)(6) of the Federal Rules of Civil Procedure, a court must "accept as true the factual aflegations in the Complaint and all reasonable inferences that can be drawn therefrom." Langford v. City of Atlantic City, 235 F.3d 845, 847 (3d Cir. 2000). A court will grant a defendant's motion to dismiss only if it appears that the plaintiff could prove no set of facts that would entitle him or her to relief. A court is to construe a handwritten pro se complaint liberally, holding it to a less stringent standard than pleadings drafted by attorneys. Estelle v. Gamble, 429 U.S. 97, 106, 50 I. Ed. 2d 251, 97 S. Ct. 285 (1976).

DISCUSSION

Defendant contends that Plaintiff has not satisfied the notice pleading required of Federal Rule of Civil Procedure 8(a). Specifically, Defendant contends that Plaintiff's Complaint does not state a claim of deliberate indifference amounting to an Eighth Amendment violation. Further, Defendant contends that Plaintiff's Complaint [*3] does not allege that she personally committed any acts amounting to a deliberate indifference to Plaintiff's medical needs. In response, Plaintiff contends that his Complaint sufficiently alleged acts demonstrating Defendant's deliberate indifference in administering excessive doses of Nubain thereby leading to his alleged injury.

In order to successfully allege a Section 1983 action for failure to provide medical care under the Eighth Amendment, an inmate plaintiff must allege practices that violate "evolving standards of decency." Estelle, 429 U.S. 2003 U.S. Dist. LEXIS 21334, •3

at 102. Medical malpractice does not become an Eighth Amendment violation merely because the plaintiff is a prisoner. Id. at 105. Instead, the defendant's action must be said to constitute "an unnecessary and wanton infliction of pain' or to be 'repugnant to the conscience of mankind." Id. at 106. To meet this standard of deliberate indifference, the defendant must know of the inmate's condition and disregard an excessive risk of the intente's health or safety. Farmer v. Brennan, 511 U.S. 825, 837, 128 L. Ed. 2d 811, 114 S. Ct. 1970 (1994). Applying these standards, [*4] the Court will grant Defendant's motion to dismiss.

In his Complaint, Plaintiff alleges that "he was given an overdose of the Narcotic [sie] Nubbin by defendants on 12-18-2000 at 2:30 P.M.; which led to plaintiff coming near death and paralysis." (D.I. 2.) Although this allegation sufficiently pleads an action for medical malpractice, an incident of medical malpractice does not amount to

an Fighth Amendment violation simply because Plaintiff is an immate. See Estelle, 429 U.S. at 102. Accordingly, even when viewing Plaintiff's Complaint under the liberal standards provided by Rule $\delta(a)$ and Estelle, the Court concludes that Plaintiff has failed to state a claim upon which relief can be granted.

An appropriate order will be entered.

ORDER

WHEREAS the Defendant Melody A. Thorpe filed a Motion To Dismiss Plaintiff's Complaint (D.1, 35);

IT IS HEREBY ORDERED this 20 day of November, 2003, that Defendant Melody A. Thorpe's Motion To Dismiss Plaintiff's Complaint (D.I. 35) is GRANTED.

JOSEPH J. FARNAN, JR.

UNITED STATES DISTRICT JUDGE